

Standards of Professionalism

GCA Oregon members shall:

- Conduct themselves in all interaction with clients served in a manner that is respectful of the individual and which promotes their self-esteem, their values and their autonomy as a person.
- Conduct their business affairs with other individuals in an honest, prompt, courteous, fair and respectful manner.
- Be respectful and courteous in their communication and interaction with judges and court staff. GCA Oregon members will be timely in responses to communication and directives from the courts.
- Learn and follow practices and civilities that encourage respect, diligence, candor, punctuality and trust with the courts, court staff, attorneys, realtors, accountants, appraisers and other professionals with whom GCA Oregon members work on a regular basis.
- Avoid unjust and improper criticism and personal attacks on other GCA Oregon members in order to gain unfair advantage in appointments, prestige and reputation. GCA Oregon members will seek to promote an attitude of support, cooperation and assistance among our members.
- Acknowledge that being able to recognize and put the needs and interests of another individual above their own self-interest is necessary in order to be able to effectively and properly serve as a fiduciary.
- Undertake appropriate training and education to develop and maintain the necessary competence and resources to fulfill the fiduciary obligations in a skillful, knowledgeable and timely manner. GCA Oregon members will acknowledge the limitations of their own abilities and obtain appropriate and qualified assistance to perform necessary tasks when he/she does not possess the requisite skills or experience to perform them themselves.
- Employ sufficient and qualified staff or other individuals to assist in performing the duties and obligations which the member has undertaken. GCA Oregon members will take appropriate steps to maintain and expand the skills and qualifications of their staff.
- Remember that members are in a service profession. Dealing with the problems and lives of clients is not an imposition, but the member's chosen calling.
- Acknowledge that the actions of individual members will cast a reflection on how the profession is perceived as a whole and can ultimately have a significant impact on the effectiveness other members will have in performing their duties.